

Merida & Centurion GmbH: Global player with regional expertise and market experience in the bicycle industry since 1976

Based in Magstadt, the company is a wholesaler supplying the local bicycle market with a wide range of exclusive brands in the equipment and accessories sector, as well as very high-quality products.

"We have been supporting our customers for almost 45 years, sharing their passion and pursuit of the ultimate experience on two wheels," says founder and CEO Wolfgang Renner. "And for just as long, we have been committed to offering a first-class combination of consistency and innovation, as well as strong, high-quality brands with reliable service."

"In our search for the optimal IT solution to ensure scalability and growth in the future, SAP has always been in the running. On the one hand, because of the experience and quality of the solutions, and on the other hand, because of the standards from which medium-sized companies like ours in particular can benefit," explains Jan Eisele, Project & Process Manager at MCG.

An important point in the SAP Cloud ERP project (formerly: S/4HANA Cloud Public Edition) for MCG was finding a solution for the very complicated process surrounding confirmations of arrival (proof that goods have actually arrived in the country of destination, especially for tax purposes in intra-Community trade).



Save time and keep track of your deliveries with Innovabee's confirmation of arrival



Before: Challenges and opportunities

- Confirmations of receipt could only be created for MCG with a high level of manual effort (creation, dispatch, and reminders).
- Difficult monitoring of the current status of invoices/deliveries

Why choose Innovabee's solution?

- No standard SAP scope item available
- The Innovabee confirmation of arrival add-on enables transparent monitoring, automatic creation and dispatch of invoices, reminders and reminder levels.
- With the help of Innovabee, a solution was developed together with MCG with few adjustments (forms and reminder levels/procedures) that can be easily provided for any other company in the standard version.
- Implementation of the solution takes one month for each additional customer (introduction, training, and customer-specific adjustments).

After: Results with added value

- The user interface is very modern and clear.
- The automation of shipping, reminders, and job runs for creation are a real added value.
- The individual form adjustments perfectly rounded off the solution.

"Thanks to Innovabee's solution, we have been able to drastically reduce the manual effort required for confirmations of receipt and now benefit from transparent monitoring and automated processing – a real relief in our day-to-day business."

Jan Eisele,
Project & Process Manager at MCG



**You save time with
automatically generated
confirmations of arrival**



**You retain a complete
overview of all confirmations
of arrival**